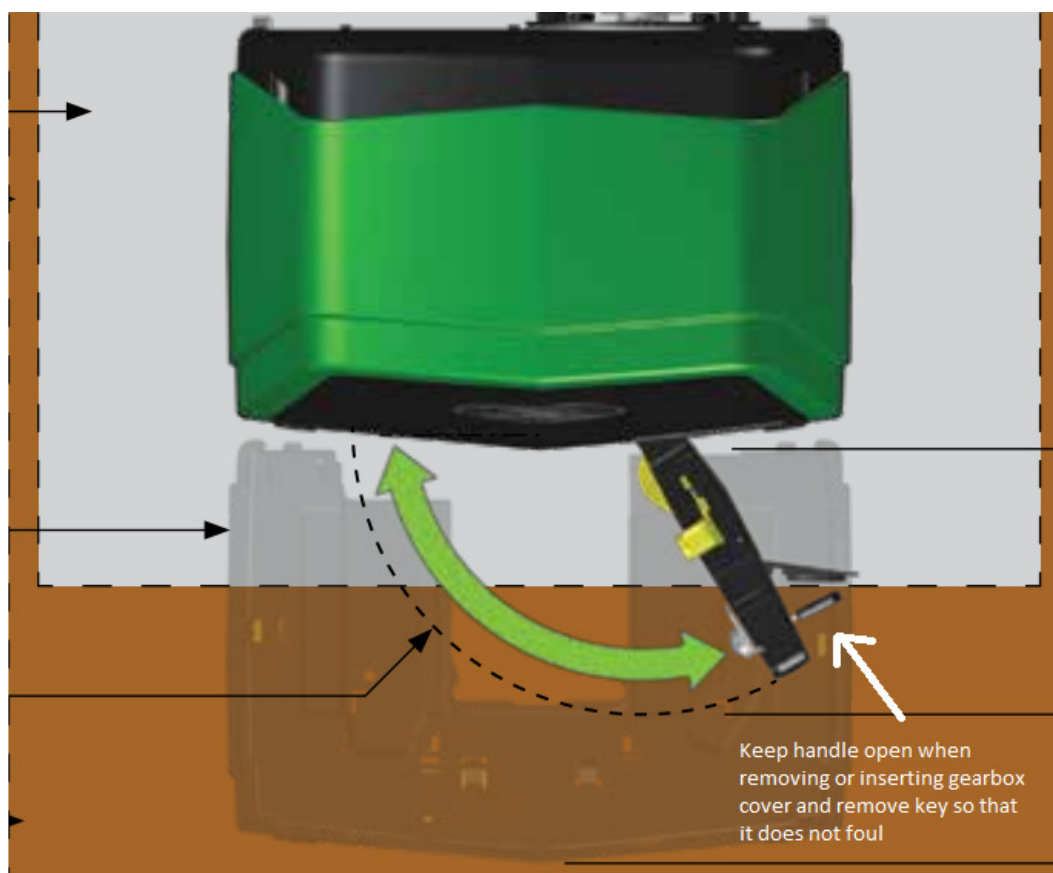


Tips for an easy installation of your D10 Smart / D20 Smart

Motor Installation

- The D10 & D20 Smart requires the gate to have physical stops installed in the open and closed position. This is required to set the limits AND if the unit is in lost. It is a safety requirement for all automated gates to have physical stops in both the open and closed position.
- When opening the handle, pull on the square head of the key and NOT the rubber key lock cover.
- **Important: when taking the lid / cover off or putting it on always make sure the key is in the unlocked position.**



- If your gate is on a slope, make sure that if you open the handle (which will disengage the clutch) that the gate is positioned at the down hill side of the slope. Otherwise, your gate will immediately start to free wheel down the slope.
- **When commissioning the operator, changing settings or adding remotes the cover of the motor does NOT need to be off.** This is a change from most other gate motors and requires a change of habit. The MyCentsysPro App connects via Bluetooth which means that as long as one is in range you just require your phone to complete set up. One could for example be sitting in a car parked close to the gate or in a more convenient location close to the gate.



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Unit 21, 9-15 Sinclair Street
Arundel QLD 4214

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MyCentsysPro Smart App

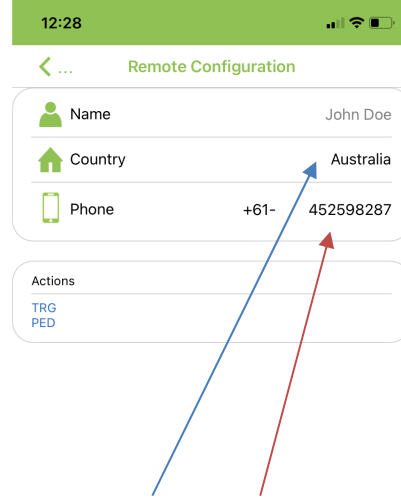
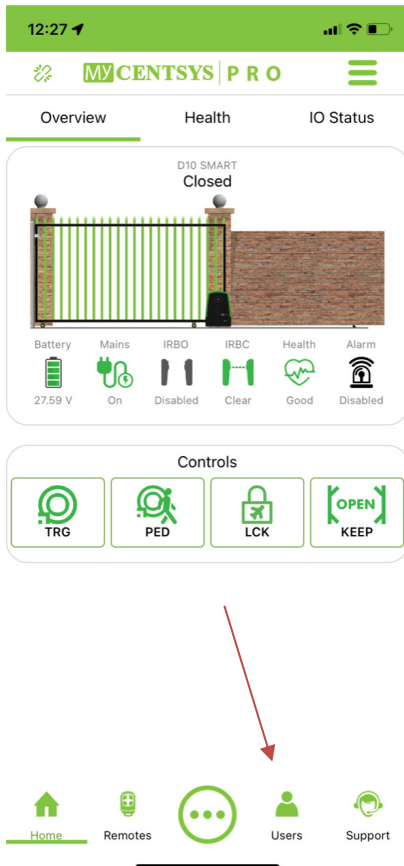
- In order to run a set up and set parameters on the Centsys Smart motor you will be required to install the MyCentsysPro App on your smartphone. This app is available from the Apple App Store or Google Play for Android phones.
- **In order to save time during installation it is advisable to do one of the following:**
 1. Power the motor up using the batteries prior to going to site. Connect to the unit using your app. Allow the unit time to download and install any factory updates. Being a new product there will be some updates – this can take around 10 minutes.
OR
 2. When you get to site, power up motor up using the batteries before starting with other aspects of the installation. Connect to the unit using your app. Allow the unit time to download and install any factory updates. Being a new product there will be some updates – this can take up to 10 minutes.
 3. **It is important for the gate technician to ADD themselves as an ADMIN USER via the app after first connection. This will greatly assist with saving time and prevent the technician from having to repeatedly open and close the manual release handle.**
Please call Queensland Gate Automation if you need assistance with this.
- The MyCentsysPro App connects via Bluetooth which means that the range for connection is fairly close to the unit. The MyCentsysPro app is designed as an installer app and not an end user app.
- When fault finding the user / installer will be required to connect to the motor using the MyCentsysPro app.

Hand Over

- It is important for the technician to explain to the customer that if / when the manual release handle is opened the gate will go into a “lost” state. The motor is designed to recover from lost once it is re-engaged (manual release handle closed) AND the gate has been run for one full operation (which it will do at slow speed and use the end stops to reference).

MyCentsysRemote Smart App

- The MyCentsysRemote App connects via Bluetooth and is designed as a user app to act as a remote when in range.
- The MyCentsysRemote App can be accessed via the Google Play Store or Apple App Store
- User details are administered and authorized via the MyCentsysPro Installer App – see below



The users name, country and phone number (with no "0") must match in the MyCentsyRemote App

